**GHANA WATER LIMITED**

**REQUEST FOR EXPRESSION OF INTEREST**

**(NATIONAL COMPETITIVE TENDER)**

**Assignment Title: Debt Recovery Services in all GWL operational regions**

Ghana Water Limited (GWL) intends to apply part of its Internally Generated Funds, towards the cost of debt recovery services in all GWL operational regions. The objectives of the debt recovery service is to recover specific debts from identified customers in order to maintain the company’s financial health.

The GWL now invites eligible **debt recovery companies** to indicate their interest in providing the above Services. Interested firms shall provide information demonstrating that they have the required qualifications and relevant technical expertise, knowledge and work experience in the area of debt collection within Ghana/West Africa including:

1. The required licensing, professional and statutory registrations;

2. The nature of firm’s business and number of years in debt collection service;

3. Technical competence of firm;

4. Availability of appropriate skills;

5. Firm’s experience and past performance on similar assignments;

6. Capabilities with respect to personnel and facilities;

7. Commercial and financial resources.

Interested firms may associate with other firms or security agencies to enhance their qualifications.

Firms will be selected in accordance with the **Quality and Cost Based Selection (QCBS)** method as set out in the Public Procurement Act,2003 (Act 663) as amended, as well as the guidelines of the Public Procurement Authority (PPA). **Only** **shortlisted** ***firms shall be invited to submit technical and financial proposals.***

Written and sealed expressions of interest **(*one (1) original copy and four (4) duplicate copies*)** must be submitted to the GWL at the address below in person or by courier service and **delivered to the address below on or before 17.00 GMT on 1st August 2024**.

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Attention: Mr. Jonas Annan, Chief Manager (Materials)